

Need a technician? Contact TIMCOD

Scan the QR code or open the contact page. The numbers of our 7 agencies (reception and technical hotline) are on the last page.

<https://www.timcod.fr/contact>



Home › Repair › Barcode scanner troubleshooting › Unitech › HT730

TROUBLESHOOTING GUIDE

Unitech HT730 / HT730 Plus troubleshooting guide: errors, faults and fixes

Updated 21 October 2026 · By TIMCOD maintenance technicians · Source: official Unitech documentation, HT730 (29 keys) User's Manual V2.1 and HT730 Plus (29 keys) User Manual V1.3 (list at the end of the page)

TIMCOD PRODUCT PAGE (IN FRENCH)

See the Unitech HT730Plus product page →

In brief. The Unitech HT730 is a 4-inch rugged Android mobile computer with a physical keypad (29 or 38 keys) and an integrated barcode scanner; the HT730 Plus, its second generation running Android 14, is also available with 47 keys. The Unitech documentation mainly covers charging and battery health, the lights, resetting (hard reset, factory reset or via the Recovery menu), the USS scanning service and the Wi-Fi settings. This guide covers these procedures, as well as the questions from the Unitech FAQ (stylus, hidden network, Wavelink, P1 key). Click a question to open its entry.

- **A light comes on or flashes:** find the signal in the [lookup table](#) and open the matching entry.
- **The mobile computer is frozen or needs to be reset:** see [hard reset](#), [factory reset](#) and the [system](#) section.
- **The scanner does not scan, or the data arrives incorrectly:** see the [scanning](#) and [transmission](#) sections.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



- **The battery no longer holds a charge or does not charge:** see the [battery and power](#) section.
- **The problem keeps coming back:** the [preventive maintenance](#) section explains how it reduces this type of fault.

What do the lights on my Unitech HT730 mean? Find your signal

The HT730 reports its status through its lights (charging, scanning, keypad mode, notifications) and a few on-screen messages; the cradle and the 4-battery charger have their own lights. The table links each signal to its cause and to the troubleshooting entry.

Signal observed	Light (Unitech documentation)	Likely cause	Entry
Solid red light	● solid red	Battery charging	The mobile computer does not charge
Both red lights flash together at power-on	● flashing red	Battery below 15%	Flashing red light
Red lights flashing alternately, charger connected	● flashing red (alternating)	Battery missing or incorrectly installed	Flashing red light

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Signal observed	Light (Unitech documentation)	Likely cause	Entry
Solid green light while charging	● solid green	Battery charged	The mobile computer does not charge
Green light when scanning	● green	Barcode read successfully	The scanner does not scan
Blue light	blue	Message notification	Blue or yellow light
Solid blue light after pressing the blue key	solid blue	Keypad in function mode	Blue or yellow light
Solid yellow light after pressing the yellow key	● solid yellow	Keypad in alpha mode	Blue or yellow light
No red or green light	○ off	Battery removed	Change the battery
Low battery icon on the display	—	Low battery: save your work and recharge	The mobile computer does not charge

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Signal observed	Light (Unitech documentation)	Likely cause	Entry
Battery health below 60% (lock screen)	—	Battery needs replacing	Battery health
59-second countdown on the display	—	Battery latch unlocked (hot swap)	Change the battery
Cradle: solid blue light	solid blue	Cradle powered, on standby	Cradle lights
Cradle: battery slot light red	● red	Spare battery charging	Cradle lights
Cradle: battery slot light blue	blue	Spare battery charged	Cradle lights
4-battery charger: solid red power light	● solid red	Power supply connected (off: not connected)	4-battery charger
4-battery charger: solid red charging light	● solid red	Battery charging	4-battery charger
4-battery charger: charging light off	○ off	Charging complete	4-battery charger
4-battery charger: flashing red charging light	● flashing red	Charger powered, no battery detected	4-battery charger

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Signal observed	Light (Unitech documentation)	Likely cause	Entry
HT730 Plus: Power opens the digital assistant	—	Default setting of the Power button	HT730 Plus power menu

The signals come from the “Checking the LED Status” and “LED Indicators” tables in the Unitech HT730 and HT730 Plus manuals and quick start guides, and from the cradle and 4-battery charger guides. A dash means that the page consulted does not specify the state of the light.

Red, blue or yellow light on a Unitech HT730: what does it mean?

These entries explain the mobile computer's lights that are not directly related to scanning: battery level and keypad modes.

Why is the light on my Unitech HT730 mobile computer flashing red?

Light: flashing red (both lights together, or alternately).

Short answer: According to Unitech, there are two possible cases. If both red lights flash together at power-on, the battery is below 15%: put the mobile computer on charge. If they flash alternately while the charger is connected, the battery is missing or incorrectly installed.

LIKELY CAUSE

The light table in the HT730 manual (§ 1.4.5, “Checking the LED Status”) and in the quick start guide distinguishes between both red lights flashing simultaneously at power-on (battery below 15%) and alternate flashing with the charger connected (battery not installed or incorrectly positioned). The HT730 Plus manual gives the same information.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Caution: Unitech states that the battery is removed by hand: do not use tools, do not open it and do not disassemble it. Use only genuine Unitech batteries: replacing it with an incorrect type creates a risk of explosion.

WHAT TO DO

1. Simultaneous flashing at power-on: connect the mobile computer to its USB-C cable and mains adapter, or place it in its cradle. The light turns solid red while charging, then solid green when the battery is full.
2. Alternate flashing, charger connected: unlock the latch, remove the battery and refit it, aligning its contacts with those in the compartment.
3. HT730: insert the cover at about 45°, press down on it, then slide the latch into the locked position. HT730 Plus: insert the battery from the bottom and press firmly.
4. Check that the cover is properly closed, then reconnect the charger: the light should turn solid red.
5. The quick start guide says to keep the connectors free of dust, grease, mud and water: a dirty connector can prevent communication or cause a short circuit.

Sources: [1.4.5 Checking the LED Status](#)  – HT730 (29 keys) User's Manual V2.1 · [LED Indicators](#)  – HT730 Quick Start Guide (29 Keys) V1.6 · [1.5 Getting Started](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Why does the light on my Unitech HT730 mobile computer stay on in blue or yellow?

Light: solid blue or solid yellow, with an icon in the status bar.

Short answer: The keypad is in an input mode. According to Unitech, the blue key switches to function mode (solid blue light) and the yellow key to alpha mode (solid yellow light); pressing the same key returns to numeric mode. The blue light also indicates a message notification.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



LIKELY CAUSE

The keypad definition (HT730 manual, § 1.5; HT730 Plus manual, § 1.3) states that the blue key toggles between numeric and function modes, and the yellow key between numeric and alpha modes. The active mode is shown by an icon in the status bar and by the light. The light table also associates blue with messages.

WHAT TO DO

1. Look at the status bar icon to see which mode is active.
2. Solid blue light: press the blue key again to return to the numeric keypad. In function mode, P1 gives F11 and P2 gives F12; on the HT730 Plus, keys 1 to 0 give F1 to F10.
3. Solid yellow light: press the yellow key again to return to the numeric keypad. In alpha mode, keys 2 to 9 enter letters (abc to wxyz).
4. If no mode key is active, open the notification panel: Unitech associates the blue light with messages.

Sources: [1.5 Keypad Definition](#); [1.4.5 Checking the LED Status](#)  – HT730 (29 keys) User's Manual V2.1 · [1.3 Keypad Definition](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

My Unitech HT730 no longer reads barcodes: causes and solutions

Scanning goes through the USS service (Unitech Scan Service): these entries explain how to test and configure it.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why won't my Unitech HT730 mobile computer read barcodes?

Symptoms: no green light and no data when the trigger is pressed.

Short answer: Test the scanner in the USS (Unitech Scan Service) app: start a scan and aim at the barcode. If Picklist mode is active, only the barcode aligned with the aimer is decoded. As a last resort, restore the USS factory settings from its "Factory Default" menu.

LIKELY CAUSE

The HT730 manual (§ 2.1 and § 3.1) presents USS as the mobile computer's scanning service: it is used to test scanning, to set the multi-decode and Picklist modes, and to return to factory settings. A good read turns on the green light.

Caution: The scanner is a Class 2 laser product. Unitech warns that using controls, adjustments or procedures other than those in the manual may result in hazardous laser radiation exposure, and that optical instruments (binoculars, magnifiers) increase the risk to the eyes.

WHAT TO DO

1. Open USS: **Settings > USS (Unitech scan service)** on the HT730, **Settings > Enterprise Features > USS** on the HT730 Plus, or tap USS in the notification bar.
2. Start a scan with one of the methods provided: side triggers, Scan key on the keypad or the app's scan button (**Start Scan** on the HT730).
3. Aim the scanner window at the barcode: the data should appear on the display and the light should turn green.
4. In the USS menu, open **Scanner Settings** and check **Picklist Mode** : when enabled, it only decodes the barcode aligned with the laser crosshair or aiming dot.
5. If the triggers or the Scan key no longer do anything, check that they have not been remapped in KeyRemap (see [the KeyRemap entry](#)).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



6. To start again from the scanner's factory settings, open the USS menu and choose **Factory Default** . You can save your settings first with **Save / Load Settings** .

The manual refers to the USS manual for details of the settings (symbolologies, terminator, trigger modes).

Sources: [2.1 Barcode Setting](#); [3.1 USS \(Unitech scan service\)](#); [Laser Information](#) [↗](#) – HT730 (29 keys) User's Manual V2.1 · [3.2 USS \(Unitech Scan Service\)](#) [↗](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

How do I turn off the scanner illumination on my Unitech HT730 mobile computer?

Setting: **Trigger Modes** > **Aim only** .

Short answer: In USS, open Scanner settings, then Trigger Modes, and choose “Aim only”: according to the Unitech FAQ, the scanner illumination is then turned off. The illumination brightness, however, can only be adjusted on certain scan engines.

LIKELY CAUSE

The HT730 FAQ states that brightness adjustment depends on the scan engine's PSoC component: it is possible on the N3603, N4603 and N5703 (HS7) engines, not on the N6603 and N6703.

WHAT TO DO

1. Open **Settings** > **USS** > **Scanner settings** > **Trigger Modes** .
2. Select **Aim only** : only the aimer remains active.
3. For brightness: adjustable on the N3603, N4603 and N5703 (HS7) engines; not adjustable on the N6603 and N6703.



Source: [USS – scanner illumination LED / LED brightness](#) – HT730 FAQ (Unitech) (official documentation).

Scan data transmitted incorrectly on a Unitech HT730: settings

These entries cover the formatting of scanned data and its delivery to applications.

How do I remove asterisks from barcodes scanned by my Unitech HT730 mobile computer?

File: `rule.txt`.

Short answer: Use a `rule.txt` file: the Unitech HT730 FAQ gives a two-line rule that removes asterisks from scanned data. The scanning service reads this file at start-up and applies it to the data sent.

LIKELY CAUSE

The HT730 FAQ provides the rule. The Unitech Android programming manual explains that the `rule.txt` file, placed in the `/sdcard/` folder, is read at start-up by the scanning service and applies to data transmitted via Scan2Key as well as via intent.

Caution: According to the programming manual, if no rule matches a scanned barcode, nothing is transmitted. Add a general rule with no modification if other barcodes must pass through unchanged.

WHAT TO DO

1. Create a text file named `rule.txt`.
2. Enter the two lines from the HT730 FAQ: `q,1,t,0,0` (qualification line) then `m,1,r,\*,` (replacement line).
3. Copy the file to the mobile computer's `/sdcard/` folder.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



4. The scanning service reads the file when it starts: restart the mobile computer to apply the rule.
5. To stop the data being modified, delete the file.

Copy the two lines from the Unitech FAQ to avoid any character errors.

Sources: [USS – remove all asterisks from a barcode](#) [↗](#) – HT730 FAQ (Unitech) · [2.7 rule.txt](#) ([Tips Using Scan2Key](#)) [↗](#) – Android Programming Manual V3.6 (Unitech) (official documentation).

How should my Unitech HT730 mobile computer be set up for Ivanti Wavelink Velocity?

Settings: `Scan to Key` , `Append Settings > Terminator` , intent.

Short answer: For smooth data capture, Unitech recommends using intents: in Velocity, choose intent-based data delivery; in USS, clear the terminator, disable “Scan to Key” and enter the Wavelink intent action and extra.

LIKELY CAUSE

The HT730 FAQ (USS section) describes how to configure Wavelink Velocity and USS together.

WHAT TO DO

1. In Wavelink Velocity, set scan data delivery to `Intent` .
2. In USS, open `App Settings > Append Settings > Terminator` and leave the field empty.
3. Disable `Scan to Key` .
4. Set the intent action to `com.wavelink.intent.action.BARCODE` .
5. Set the intent extra to `com.wavelink.extra.data_string` .

Source: [USS – smooth scan data capture with Ivanti Wavelink \(Velocity\)](#) [↗](#) – HT730 FAQ (Unitech) (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Unitech HT730 Wi-Fi, Bluetooth and USB: connection problems

Hidden network, roaming, slow Telnet, Bluetooth pairing and connection to the PC: the settings described by Unitech.

Why does my Unitech HT730 mobile computer respond slowly under Wavelink Telnet?

Setting: WLAN Advanced > Power Save Mode .

Short answer: Disable Wi-Fi power saving mode: Settings, WLAN Advanced, Power Save Mode, Disable. This is the solution given by the Unitech FAQ for slowness of the HT730 with Wavelink Telnet.

LIKELY CAUSE

According to the HT730 manual, the Power Save Mode option puts the WLAN module into a reduced power consumption setting.

WHAT TO DO

1. HT730: open Settings > WLAN Advanced . HT730 Plus: Settings > Enterprise Features > WLAN Advanced > Advanced .
2. Set Power Save Mode to Disable .
3. Tap Apply to save.

Sources: [OS – slow response with Wavelink Telnet](#)  – HT730 FAQ (Unitech) · [2.4 WLAN Setting – WLAN Advanced](#)  – HT730 (29 keys) User's Manual V2.1 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why can't my Unitech HT730 mobile computer find my hidden Wi-Fi network?

Setting: **Hidden network** (No / Yes).

Short answer: A network with a hidden SSID does not appear in the list. Add it manually in Settings, Network & internet, with its name and security type, then change “Hidden network” from No to Yes in the advanced options.

LIKELY CAUSE

The HT730 FAQ states that connecting to a hidden SSID is only possible after declaring the network as hidden.

WHAT TO DO

1. Open **Settings > Network & internet** and turn on WLAN.
2. Tap the add network option (**+ Add network** on the HT730 Plus).
3. Enter the network name and choose the same security type as the access point.
4. In the advanced options, change **Hidden network** from **No** to **Yes** .
5. Select the network, enter the password and tap **Connect** : the WLAN icon appears in the status bar.

Sources: [OS – connecting to a hidden SSID](#) – HT730 FAQ (Unitech) · [2.4 WLAN Setting](#) – HT730 (29 keys) User's Manual V2.1 · [2.3 WLAN Setting](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



How do I improve Wi-Fi roaming on my Unitech HT730 mobile computer?

Settings: **Roaming Trigger** , **Roaming Delta** , **Roaming Scan Period** .

Short answer: Use the WLAN Advanced settings, provided by Unitech to improve roaming in areas of weak coverage. “Roaming Trigger” sets the signal level below which the mobile computer looks for a better access point; “Roaming Delta” sets the signal difference required before switching access point.

LIKELY CAUSE

The HT730 manual (§ 2.4) and the HT730 Plus manual (§ 2.3) describe the roaming parameters, their ranges and their default values.

WHAT TO DO

1. HT730: open **Settings > WLAN Advanced** . HT730 Plus: **Settings > Enterprise Features > WLAN Advanced > Advanced** .
2. **Roaming Trigger** : from -10 to -120 dBm; default value -76 dBm on the HT730, -65 dBm on the HT730 Plus.
3. **Roaming Delta** : from 0 to 30 dB, 5 dB by default.
4. **Roaming Scan Period** : minimum time on the current access point before switching, from 0 to 60 seconds, 0 by default.
5. Tap **Apply** . To return to the original values, use **Initialize** ; import and export let you copy the settings from one mobile computer to another.

Sources: [2.4 WLAN Setting – WLAN Advanced](#)  – HT730 (29 keys) User's Manual V2.1 · [2.3 WLAN Setting – WLAN Advanced](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).



How do I disable Wi-Fi captive portal detection on my Unitech HT730 mobile computer?

StageGO setting: `WiFi - Detect Captive Portal Mode` .

Short answer: Use StageGO: scan the corresponding StageGO QR code, or open the StageGO app, then Configuration, wireless, “WiFi - Detect Captive Portal Mode”, and disable the option.

LIKELY CAUSE

The HT730 FAQ (OS section) refers to StageGO for this setting.

WHAT TO DO

1. Open the StageGO app on the mobile computer.
2. Go to `Configuration > wireless` .
3. Disable `WiFi - Detect Captive Portal Mode` .
4. For a fleet of devices, prepare this setting in a StageGO script (see [the StageGO entry](#)).

Source: [OS – disabling WiFi Detect Captive Portal Mode](#) [↗](#) – HT730 FAQ (Unitech) (official documentation).

How do I pair a Bluetooth device with my Unitech HT730 mobile computer?

Menu: `Connected devices > Connection Preferences` .

Short answer: Open Settings, Connected devices, then Connection Preferences, and turn on Bluetooth. The available devices are displayed: select the one to pair.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



LIKELY CAUSE

The HT730 manual (§ 2.5, PAN Setting) and the HT730 Plus manual (§ 2.4) describe turning on Bluetooth and pairing.

WHAT TO DO

1. Open **Settings > Connected devices** .
2. Tap **Connection Preferences** and turn on **Bluetooth** .
3. Select the available device to pair it.

The Unitech manuals do not give any further details on pairing (confirmation code, profiles).

Sources: [2.5 PAN Setting](#)  – HT730 (29 keys) User's Manual V2.1 · [2.4 PAN Setting](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Why can't my computer see the files on my Unitech HT730 mobile computer?

Notification: **Charging this device via USB** .

Short answer: When connected via USB-C, the HT730 is first recognised by the computer as a charging device. Drag the notification panel down and choose “File transfers” to access the files.

LIKELY CAUSE

The HT730 manual (§ 2.7, PC Setting) and the HT730 Plus manual (§ 2.6) describe this switch to file transfer mode.

WHAT TO DO

1. Connect the mobile computer to the computer with a USB-C cable.
2. Drag the notification panel down from the top of the screen.
3. Select **File transfers** .

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



4. HT730 Plus: if the “Android System Charging this device via USB” notification does not appear, tap **Clear All** and try again.
5. In a cradle, only the USB, Ethernet or DisplayPort versions transfer data; the charge-only cradle only charges.

Sources: [2.7 PC Setting](#) – HT730 (29 keys) User's Manual V2.1 · [2.6 PC Setting](#) – HT730 Plus (29 keys) User Manual V1.3 · [Cradle variants](#) – HT730 1-S Cradle Series Quick Start Guide (official documentation).

Unitech HT730 battery and charging: problems and solutions

Charging, charge limit, battery health and hot swapping, cradle and 4-battery charger, based on the Unitech manuals and guides.

Why won't my Unitech HT730 mobile computer charge?

Symptoms: no red charging light, low battery icon on the display.

Short answer: Charge the HT730 with a USB-C cable connected to the mains adapter, or in its cradle, between 0 °C and 40 °C. The light should turn solid red while charging, then solid green. Clean the connectors if they are dirty.

LIKELY CAUSE

Unitech recommends its USB-C cable and adapter, and asks you to use only the adapter supplied or an adapter with the same specification: an unsuitable adapter can damage the product. The battery notice prohibits charging below 0 °C, and the quick start guide states that dirty connectors can cause a loss of communication, a short circuit or overheating.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Caution: Only use the adapter supplied or an adapter with the same specification. The adapter supplied is not designed for outdoor use: protect it from water, rain and high humidity, and unplug it once the battery is charged.

WHAT TO DO

1. Plug the USB-C cable into the mobile computer's port, the other end into the mains adapter, then the adapter into a socket.
2. For the very first charge of the HT730, Unitech states about 24 hours. In the cradle, a full charge takes less than 4 hours.
3. Check the light: solid red while charging, solid green when the battery is full. If it flashes red, see [the entry on the flashing red light](#).
4. Only charge between 0 °C and 40 °C, never below 0 °C. Do not charge a battery that heats up after a long period of inactivity.
5. Clean the battery and cradle contacts with isopropyl alcohol, then let the cradle connectors dry for 10 to 30 minutes before powering on again.
6. If charging stops at 80% or 50%, this is not a fault: see [the Battery Care charge limit](#).

When to call a technician: a connector on the mobile computer, battery or cradle is damaged: Unitech requires it to be fully repaired before any further use, to avoid a short circuit.

The data sheet in the manual gives a charging temperature of 0 °C to 45 °C; the battery notice requires 0 °C to 40 °C. We have used the more cautious range. The HT730 Plus manual does not give a charging time.

Sources: [1.4.2 Charging the Battery; Battery Notice; Adapter Notice](#)  – HT730 (29 keys) User's Manual V2.1 · [Charging; Caution](#)  – HT730 Quick Start Guide (29 Keys) V1.6 · [1.5 Getting Started; Battery Notice](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why won't my Unitech HT730 mobile computer charge beyond 80%?

Symptom: charging stops at 80% or 50%.

Short answer: Check the charge limit in Battery Care. Unitech lets you cap charging at 80% or 50% to preserve the battery; the default value is 100%. Restore 100% if you need the full battery life.

LIKELY CAUSE

The HT730 manual (§ 1.4.3, Charging Limit) and the HT730 Plus manual (Battery Care) describe this setting, which limits charging to extend the battery's lifespan.

WHAT TO DO

1. HT730: open **Settings > Battery**, then **Battery Care**.
2. HT730 Plus: open **Settings > Enterprise Features > Battery Care**.
3. Choose the limit: 100% (default), 80% or 50%.
4. For long-term storage, Unitech recommends leaving the battery at about 50% charge.

The HT730 Plus manual also advises keeping the charge between 20% and 80% and avoiding charging overnight.

Sources: [1.4.3 Battery Info – Charging Limit](#) – HT730 (29 keys) User's Manual V2.1 · [Battery Health and Battery Care](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



When should the battery in my Unitech HT730 mobile computer be replaced?

Message: battery health status on the lock screen and in the notification bar.

Short answer: Check BatteryInfo: the HT730 displays the battery health status, and Unitech recommends replacing it below 60%. The manual also advises replacement every year or after 500 charge cycles.

LIKELY CAUSE

According to the manual, the health status is displayed in three levels (above 80%, above 60%, below 60%). The battery notice adds that a drop in performance of more than 20% marks the end of its life, and that slight swelling after one year or 500 cycles is normal but requires replacement.

Caution: Do not disassemble, crush, puncture or short-circuit the battery; do not expose it to water, fire or heat. In the event of a leak, rinse the skin or eyes with water for 15 minutes and see a doctor.

WHAT TO DO

1. HT730: open **Settings > BatteryInfo** . HT730 Plus: **Settings > Enterprise Features > BatteryInfo** .
2. Read the health status; it also appears on the lock screen and in the notification bar.
3. Below 60%, replace the battery with a genuine Unitech battery.
4. After long storage, the HT730 Plus manual advises several charge and discharge cycles, then checking again; if the health remains below 60%, replace the battery.
5. For prolonged storage, recharge the battery to at least 50% every six months and store it between -20 °C and 60 °C, ideally at room temperature.

When to call a technician: the battery is swollen: Unitech asks for it to be replaced and disposed of in accordance with the applicable recycling rules.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Sources: [1.4.3 Battery Info – Health Service; Battery Notice](#) [↗](#) – HT730 (29 keys) User's Manual V2.1 · [Battery Health and Battery Care; Battery Notice](#) [↗](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

How do I change the battery in my Unitech HT730 mobile computer without turning it off?

Message: countdown window on the display when the latch is unlocked.

Short answer: The HT730 supports hot swapping. Slide the battery latch to the unlocked position: a 59-second countdown appears. Replace the battery within this time and the applications stay running.

LIKELY CAUSE

The HT730 manual (§ 2.14, Battery Swap) describes hot swapping; the data sheet specifies that applications stay running for up to 1 minute during the change.

Caution: Unitech states that the battery is removed by hand: do not use tools, do not open it and do not disassemble it. Use only genuine Unitech batteries: replacing it with an incorrect type creates a risk of explosion.

WHAT TO DO

1. Slide the latch to the unlocked position: the countdown window appears.
2. Lift the cover by its two notches, then remove the battery by its tab.
3. Fit a charged battery, aligning its contacts, insert the cover at about 45°, press down on it and lock the latch.
4. Check that the cover is properly closed: you can resume work without restarting.
5. Do not connect or remove a USB flash drive during the swap (see [the entry on forced shutdown](#)).

The HT730 Plus manual states the same swap time (up to 1 minute) without detailing the procedure; on that model, the battery is removed by lifting the latch on both sides.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Sources: [2.14 Battery Swap](#); [1.4.1 Install/Remove the Battery Cover](#); [1.3 Specifications](#) [↗](#) – HT730 (29 keys) User's Manual V2.1 · [1.4 Specifications](#); [1.5 Getting Started](#) [↗](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Why does my Unitech HT730 mobile computer shut down when I plug in a USB flash drive while changing the battery?

Symptom: forced shutdown during battery swap.

Short answer: This is the behaviour described by Unitech: connecting or disconnecting a USB flash drive during a battery swap causes a forced shutdown of the HT730. Finish the swap before handling the drive.

LIKELY CAUSE

The HT730 FAQ (HW section) says not to connect or disconnect a USB drive during a battery swap, otherwise the mobile computer shuts down.

WHAT TO DO

1. Finish the battery swap, with the cover closed and the latch locked (see [changing the battery](#)).
2. Then connect or remove the USB flash drive.
3. If the mobile computer has shut down, turn it back on with the Power button.

Source: [HW – USB disk during battery swap](#) [↗](#) – HT730 FAQ (Unitech) (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



What do the lights on my Unitech HT730 mobile computer's cradle mean?

Lights: solid blue (cradle); red or blue (spare battery slot).

Short answer: According to Unitech, the solid blue light indicates that the cradle is powered, on standby. The battery slot light is red while the spare battery is charging and blue when it is charged. Charging of the mobile computer itself is shown on the HT730's light: red, then green.

LIKELY CAUSE

The HT730 1-slot cradle guide specifies that the cradle light does not change when the mobile computer is placed in it: it is the mobile computer's light that indicates charging.

WHAT TO DO

1. The solid blue light confirms that the cradle is powered; check the adapter (5 V / 6 A, supplied without a mains cord) and its cord.
2. Place the HT730 in the cradle with its bottom bumpers or its boot case: the guide states that charging works when fitted this way.
3. Look at the mobile computer's light: red while charging, green when charging is complete.
4. Spare battery: place it in the charging slot (red while charging, blue once charged). On the HT730 Plus cradle, tilt it at 45°, press down and wait for the latch to “click”.
5. Keep the connectors free of dust, grease, mud and water.

When to call a technician: a cradle connector is damaged: Unitech requires a full repair before any use, to avoid a short circuit.

HT730 1-slot cradle versions: charge only, USB (transfer to a PC), Ethernet (RJ45 or USB 2.0 host) and DisplayPort. To fix the cradle to a table, the Unitech FAQ requires a screw no more than 3.5 mm in diameter: a larger screw can crack the plastic.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Sources: [Cradle LED Indicators; HT730 LED Indicators](#) [↗](#) – HT730 1-S Cradle Series Quick Start Guide · [Cradle LEDs; Battery Charging Slot](#) [↗](#) – HT730 Plus Series 1-Slot Cradle Series Quick Start Guide V1.2 · [Cradle – fixing the 1-slot cradle](#) [↗](#) – HT730 FAQ (Unitech) (official documentation).

Why is the light on my Unitech HT730 4-battery charger flashing red?

Lights: power solid red or off; charging solid red, off or flashing red.

Short answer: According to Unitech, the charging light flashes red when the charger is powered but does not detect any battery. It is solid red while charging and goes off when charging is complete.

LIKELY CAUSE

The HT730 4-slot charger guide, like the HT730 Plus one, describes two lights: the power light (solid red: power supply connected; off: not connected) and the charging status light for each slot.

WHAT TO DO

1. Plug the adapter cord (12 V / 5 A) into the charger socket, then the adapter into the mains: the power light turns solid red.
2. Insert the battery: the charger detects it and starts charging (solid red light).
3. Flashing red light: the charger cannot see a battery; check that it is properly seated in its slot.
4. Light off, battery in place: charging is complete.
5. Keep the connectors clean; a damaged connector must be repaired before use.

The HT730 Plus charger guide states that it accepts HT730 Plus and HT730 Plus UHF batteries; it does not mention HT730 batteries.

Sources: [LED Indicators](#) [↗](#) – HT730 4-S Battery Charger Quick Start Guide V1.2 · [LED Indicators](#) [↗](#) – HT730 Plus Series 4-Slot Battery Charger Quick Start Guide V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Resetting and configuring a Unitech HT730: procedures

Factory reset, key remapping and configuration with StageGO.

How do I reset my Unitech HT730 mobile computer to factory defaults?

Menu: `Reset options > Erase all data (factory reset)` .

Short answer: Open Settings, System, Advanced, Reset options (on the HT730 Plus: Settings, System, Reset options) and choose “Erase all data (factory reset)”. Unitech specifies that this option erases all folders: all data on the mobile computer is lost.

LIKELY CAUSE

The HT730 manual (§ 2.10, Performing Factory data reset) and the HT730 Plus manual (§ 2.10) describe resetting from the Android settings. If the mobile computer can no longer access the settings, Unitech describes access via the [Recovery menu](#).

Caution: The reset erases all data. First export what you want to keep: USS settings (Save), KeyRemap keys_config.txt file, WLAN Advanced settings (Export).

WHAT TO DO

1. On the home screen, swipe up to display the apps, then open `Settings` .
2. HT730: `System > Advanced > Reset options` . HT730 Plus: `System > Reset options` .
3. Select `Erase all data (factory reset)` , then confirm with `Erase all data` .
4. After the restart, redo the initial setup: language, WLAN, date and time.

Sources: [2.10 Performing Factory data reset](#)  – HT730 (29 keys) User's Manual V2.1 · [2.10 Performing Factory Data Reset](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



How do I remap the scan keys on my Unitech HT730 mobile computer?

App: KeyRemap .

Short answer: Use the KeyRemap app: it lets you remap the SCAN_LEFT, SCAN_RIGHT, SCAN_KEY, PROG_1, PROG_2 and TRIGGER_GUN keys. To return to the original assignments, choose “Reset all settings” in its menu.

LIKELY CAUSE

The HT730 manual (§ 2.11) and the HT730 Plus manual (§ 2.11) describe the six remappable functions, export, import and reset.

WHAT TO DO

1. Open **KeyRemap** from the apps.
2. Select the key to change, choose its new function and enable it.
3. Check that the remapping is enabled.
4. To copy the settings to other mobile computers: menu, **Export** (**keys_config.txt** file in the file manager), then **Import** on the target mobile computer.
5. To cancel all remappings: menu, **Reset all settings** .

Sources: [2.11 KeyRemap](#)  – HT730 (29 keys) User's Manual V2.1 · [2.11 KeyRemap](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



How do I configure my Unitech HT730 mobile computers by scanning StageGO barcodes?

App: StageGO .

Short answer: Prepare a script in the StageGO web editor, generate its barcodes or the script file, then open StageGO on the mobile computer and scan all the barcodes. The mobile computer then configures itself.

LIKELY CAUSE

The HT730 manual (§ 3.4) presents StageGO as the Unitech configuration tool intended for administrators.

WHAT TO DO

1. Create the configuration script in the StageGO web editor.
2. Download the script file or generate the barcodes that represent the whole script, then print them.
3. On the mobile computer, open StageGO from the apps.
4. Scan all the printed barcodes, or load the script file: the mobile computer applies the configuration; StageGO can also be set up for automatic one-click configuration.

Sources: [3.4 StageGO](#) – HT730 (29 keys) User's Manual V2.1 · [3.4 StageGO](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

Unitech HT730 frozen or needs updating: restart, Recovery, updates

What to do when the mobile computer stops responding, how to access the Recovery menu and how to update Android.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why has my Unitech HT730 mobile computer stopped responding to the keys and the touchscreen?

Symptoms: frozen display, keys and touchscreen have no effect.

Short answer: Perform a hard reset: hold down the Power button for about 10 seconds until it shuts down, then press Power again to turn the mobile computer back on.

LIKELY CAUSE

The HT730 manual (§ 2.9, Performing a Hardware Reset) provides this procedure for when the mobile computer freezes and no longer responds to the buttons or to taps on the screen. The HT730 Plus manual describes the same procedure.

WHAT TO DO

1. Hold down the Power button for about 10 seconds: the system shuts down.
2. Press Power again to turn the mobile computer back on.
3. If it is still frozen, the next procedures are the [factory reset](#) or the [Recovery menu](#), which erase the data.

Sources: [2.9 Performing a Hardware Reset](#)  – HT730 (29 keys) User's Manual V2.1 · [2.9 Performing a Hardware Reset](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

How do I access the Recovery menu on my Unitech HT730 mobile computer?

Display: Android logo, then **Android Recovery** menu.

Short answer: Hold down the Power button and the P1 key together for about 15 seconds, until the Android logo appears. The Android Recovery menu is displayed; its “wipe data/factory reset” option resets the mobile computer and erases the

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



data.

LIKELY CAUSE

The Unitech note “HT730 How to goes to Android Recovery Menu”, cited by the HT730 FAQ, describes how to access the Recovery menu using the keys.

Caution: The wipe data/factory reset option erases the data on the mobile computer.

WHAT TO DO

1. Hold down Power and P1 together for about 15 seconds.
2. Release them when the Android logo appears: the Android Recovery menu is displayed.
3. To reset, select **wipe data/factory reset**.

Procedure documented for the HT730; the Unitech note does not mention the HT730 Plus.

Sources: [HT730 How to goes to Android Recovery Menu](#) ¹ – Unitech technical note (linked from the HT730 FAQ) · [OS – Android recovery mode with hardware keys](#) ² – HT730 FAQ (Unitech) (official documentation).

How do I update Android on my Unitech HT730 mobile computer?

Menu: **System updates**.

Short answer: Turn on Wi-Fi, open Settings, System, Advanced, System updates, tap “DOWNLOAD AND INSTALL” then “Apply update”. The Unitech procedure ends with a factory reset, which erases the data.

LIKELY CAUSE

The note “HT730 O.S Update Instructions: OTA” describes the online update: check the build number, update, reset, check again.

Caution: The reset included in the procedure erases all data: back it up before you start.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



WHAT TO DO

1. Note the current version: **Settings > About phone > Build number** .
2. Turn on Wi-Fi.
3. Open **Settings > System > Advanced > System updates** , tap **DOWNLOAD AND INSTALL** , then **Apply update** , and wait.
4. Then reset the mobile computer: **Settings > System > Advanced > Reset options > Erase all data (factory reset)** , then confirm with **Erase all data** .
5. Check the new build number in **About phone** .

The Unitech update notes concern the HT730. For the HT730 Plus, the manual only presents the Software Update app, which updates the Unitech apps (Normal, Auto and Silent modes).

Sources: [HT730 O.S Update Instructions: OTA](#)  – Unitech technical note (linked from the HT730 FAQ) · [3.3 Software Update](#)  – HT730 Plus (29 keys) User Manual V1.3 (official documentation).

How do I update my Unitech HT730 mobile computer from a microSD card?

Menu: **System updates** > three-dot menu.

Short answer: Copy the system update file to a microSD card, insert it with the mobile computer turned off, then open System updates and select the file from the three-dot menu. Tap “Apply update”, then reset the mobile computer as Unitech instructs.

LIKELY CAUSE

The note “HT730 O.S Update Instructions: SD Card” describes updating the system from an SD card.

Caution: Turn off the mobile computer before inserting or removing a card. The final reset erases all data.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



WHAT TO DO

1. Copy the system update file to a microSD card.
2. With the mobile computer turned off, remove the cover and the battery: the microSD slot is in the battery compartment. Push the holder up to unlock it, insert the card, close it and lock it.
3. Refit the battery and the cover, turn on the mobile computer and note the version:
Settings > About phone > Build number .
4. Open **Settings > System > Advanced > System updates** , tap the three-dot menu at the top right, choose the OTA file, then **Recent** and the SD card.
5. Select the file, tap **Apply update** and wait.
6. Reset: **Settings > System > Advanced > Reset options > Erase all data (factory reset)** , then check the build number.

Sources: [HT730 O.S Update Instructions: SD Card](#)  – Unitech technical note (linked from the HT730 FAQ) · [1.4.6 Using the Micro SD / Nano SIM Card](#)  – HT730 (29 keys) User's Manual V2.1 (official documentation).

Unitech HT730 Power button, stylus and keypad: solutions

These entries cover the HT730 Plus power menu, the touchscreen and the P1 key.

Why does the Power button on my Unitech HT730 Plus mobile computer open the assistant instead of the shutdown menu?

Symptom: pressing Power launches the digital assistant.

Short answer: This is not a fault: according to Unitech, the HT730 Plus Power button launches the digital assistant by default. To display the power menu, first press the blue key (29- or 47-key keypad) or the yellow key (38 keys), then Power

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



and Volume up.

LIKELY CAUSE

The Unitech article “How to Access the Power Menu When the Power Button Opens Digital Assistant on HT730 Plus” explains that the Power button is set by default to launch the assistant, which can get in the way of restarting, on-site troubleshooting or shutting down for maintenance.

WHAT TO DO

1. 29-key keypad: press the blue key, then Power + Volume up.
2. 38-key keypad: press the yellow key, then Power + Volume up.
3. 47-key keypad: press the blue key, then Power + Volume up.
4. To restore the power menu permanently, Unitech suggests changing the system settings or scanning a StageGO QR code that applies the setting; the details are in the guide attached to the Unitech article.

Applies to the HT730 Plus. The visual guide attached to the article could not be read: only the key combinations are given here.

Source: [How to Access the Power Menu When the Power Button Opens Digital Assistant on HT730 Plus](#)  – Unitech FAQ Corner (official documentation).

Why doesn't the stylus work on my Unitech HT730 mobile computer?

Setting: Touch Pad Sensitivity > Glove mode .

Short answer: Switch the touchscreen to glove mode: Settings, Accessibility, Touch Pad Sensitivity, Glove mode. This is the answer in the Unitech FAQ for stylus part number 1979-900003G.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



LIKELY CAUSE

The HT730 FAQ (Accessory section) states that the 1979-900003G stylus requires switching from finger mode to glove mode.

WHAT TO DO

1. Open **Settings > Accessibility > Touch Pad Sensitivity** .
2. Select **Glove mode** .
3. Test the stylus on the screen.

Source: [Accessory – stylus 1979-900003G](#) [↗](#) – HT730 FAQ (Unitech) (official documentation).

Why does the virtual keyboard on my Unitech HT730 mobile computer appear when I press P1?

Key: **P1** (PROG_1, 296).

Short answer: This is the default function of the P1 key: it shows or hides the virtual keyboard (SIP) when an input field is active. To disable it, open KeyRemap, tap PROG_1 (296), then Action, and choose UNKNOWN.

LIKELY CAUSE

The quick start guide, the HT730 Plus manual and the HT730 FAQ describe this role of the P1 key and how to disable it.

WHAT TO DO

1. In an input field, press P1 to show the virtual keyboard, and press it again to hide it.
2. To remove this function: open **KeyRemap** , tap **PROG_1(296)** , then **Action** .
3. Choose **UNKNOWN** .

Sources: [Keypad](#) [↗](#) – HT730 Quick Start Guide (29 Keys) V1.6 · [Software – bringing up the soft keypad](#) [↗](#) – HT730 FAQ (Unitech) · [1.3 Keypad Definition](#) [↗](#) – HT730 Plus (29 keys) User Manual V1.3 (official documentation).



When should you call a technician for a Unitech HT730 / HT730 Plus mobile computer?

The entries above first suggest a setting, cleaning or a reset. In the following cases, the documentation refers you to a repair or a replacement:

- **Damaged connector:** a connector on the mobile computer, battery or cradle is damaged: Unitech requires it to be fully repaired before any further use, to avoid a short circuit.
- **Swollen battery:** the battery is swollen: Unitech asks for it to be replaced and disposed of in accordance with the applicable recycling rules.
- **Damaged cradle connector:** a cradle connector is damaged: Unitech requires a full repair before any use, to avoid a short circuit.

Avoiding recurring faults on the Unitech HT730 / HT730 Plus mobile computer: preventive maintenance

Worn battery, unstable Wi-Fi, system not up to date: several entries in this guide cover points that a preventive maintenance visit checks before they cause a breakdown.

TIMCOD preventive maintenance is part of the through-life maintenance (MCO) TIMCOD provides for your fleet (page in French). In particular, it includes:

Preventive battery replacement

Recommended every 18 to 24 months, for removable batteries.

Wi-Fi coverage audit

Installation, coverage survey (site survey) and improvement.

General check of the devices

Each device checked and cleaned, minor faults fixed and a report provided.

Security patch updates

Installation of Android updates, where feasible.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Inventory of the fleet under contract

Type, configuration and IP address of each device.

Training and skills transfer

Transfer of technical skills on using the equipment.

Detailed report

Inventory, condition of the fleet and optimisation advice.

In addition, TIMCOD corrective maintenance includes phone support (hotline), repair to working order, express exchange with a replacement device and, as an option, SWAP. Maintenance contracts come in three levels (Essentiel, Confort, Premium).

Unitech HT730 / HT730 Plus mobile computer troubleshooting: frequently asked questions

How do I reset a Unitech HT730?

Open Settings, System, Advanced, Reset options (Settings, System, Reset options on the HT730 Plus) and choose Erase all data (factory reset). Unitech specifies that this option erases all folders: all data on the mobile computer is lost. [See the detailed entry.](#)

How do I restart a frozen Unitech HT730?

Perform a hard reset: hold down the Power button for about 10 seconds until it shuts down, then press Power again to turn the mobile computer back on. [See the detailed entry.](#)

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why is the light on the HT730 flashing red?

If both red lights flash together at power-on, the battery is below 15%. If they flash alternately while the charger is connected, the battery is missing or incorrectly installed. [See the detailed entry.](#)

How do I turn off an HT730 Plus when the Power button opens the assistant?

According to Unitech, the HT730 Plus Power button launches the digital assistant by default. To display the power menu, first press the blue key (29- or 47-key keypad) or the yellow key (38 keys), then Power and Volume up. [See the detailed entry.](#)

When should I change the battery in a Unitech HT730?

Check BatteryInfo: Unitech recommends replacing the battery when its health falls below 60%. The manual also advises replacement every year or after 500 charge cycles. [See the detailed entry.](#)

Why won't the HT730 charge beyond 80%?

A charge limit can be set in Battery Care: 100% by default, 80% or 50% to preserve the battery. Restore 100% if you need the full battery life. [See the detailed entry.](#)

How do I enter Recovery mode on an HT730?

Hold down the Power button and the P1 key together for about 15 seconds, until the Android logo appears. The Android Recovery menu is displayed; its wipe data/factory reset option erases the data. [See the detailed entry.](#)

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



Why doesn't the HT730 stylus work?

Switch the touchscreen to glove mode: Settings, Accessibility, Touch Pad Sensitivity, Glove mode. This is the answer in the Unitech FAQ for stylus part number 1979-900003G. [See the detailed entry.](#)

Sources consulted

All the causes, procedures and signals in this guide come from the pages of the official Unitech documentation below, consulted on 20 October 2026.

- [HT730 4-inch Rugged Handheld Terminal | Unitech](#) [↗](#) – Unitech HT730 product page **official**
- [HT730 Plus 4-inch Rugged Handheld Terminal | Unitech](#) [↗](#) – Unitech HT730 Plus product page **official**
- [HT730 \(29 keys\) User's Manual](#) [↗](#) – HT730 (29 keys) User's Manual V2.1 **official**
- [HT730 Plus \(29 keys\) User Manual](#) [↗](#) – HT730 Plus (29 keys) User Manual V1.3 **official**
- [Quick Start Guide – HT730 Android Handheld Terminal](#) [↗](#) – HT730 Quick Start Guide (29 Keys) V1.6 **official**
- [Quick Start Guide – HT730 Single Slot Cradle](#) [↗](#) – HT730 1-S Cradle Series Quick Start Guide **official**
- [HT730 Quick Start Guide – Four-Slot Battery Charger](#) [↗](#) – HT730 4-S Battery Charger Quick Start Guide V1.2 **official**
- [HT730 Plus Series Single Slot Cradle Series Quick Start Guide](#) [↗](#) – HT730 Plus Series 1-Slot Cradle Series Quick Start Guide V1.2 **official**
- [Quick Start Guide – HT730 Plus 4-Slot Battery Charger](#) [↗](#) – HT730 Plus Series 4-Slot Battery Charger Quick Start Guide V1.3 **official**
- [HT730 FAQ](#) [↗](#) – HT730 FAQ (Unitech) **official**
- [HT730 How to goes to Android Recovery Menu](#) [↗](#) – Unitech technical note (linked from the HT730 FAQ) **official**
- [HT730 O.S Update Instructions: OTA](#) [↗](#) – Unitech technical note (linked from the HT730 FAQ) **official**
- [HT730 O.S Update Instructions: SD Card](#) [↗](#) – Unitech technical note (linked from the HT730 FAQ) **official**

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



- [How to Access the Power Menu When the Power Button Opens Digital Assistant on HT730 Plus](#) [↗](#) – Unitech FAQ Corner **official**
- [Android Programming Manual](#) [↗](#) – Android Programming Manual V3.6 (Unitech) **official**

The USS scanning service manual (USS-RA-1-MANUAL, linked from the HT730 manual, w3.tw.ute.com server) and the visual guide attached to the Unitech article on the HT730 Plus power menu were not consulted for this guide and are not cited. If the fault falls under these documents, refer to the manufacturer's documentation or ask the TIMCOD technicians.

See also

- Product pages on timcod.fr (in French): [Unitech HT730Plus](#), [Unitech HT730](#)
- [All troubleshooting guides for Unitech scanners and mobile computers](#) (MS852B, HT380)
- [Maintenance and repair of Unitech mobile computers](#)
- [All barcode scanner and mobile computer troubleshooting guides, all brands](#)
- [TIMCOD repair and maintenance](#)
- [Through-life maintenance \(MCO\): preventive and corrective maintenance](#) (in French)
- [Industrial scanners and mobile computers](#) (in French)

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page



OUR AGENCIES IN FRANCE

7 TIMCOD agencies covering all of France

125 experts across 7 agencies, from Lille to Aix-en-Provence. Call the reception desk or the technical hotline of the agency nearest to your sites.

Contact TIMCOD

A question, a persistent fault, a repair request? Write to us from the contact page on [timcod.fr](https://www.timcod.fr), or call one of our 7 agencies below.

<https://www.timcod.fr/contact>

TIMCOD Nord

495 rue Lavoisier
59112 Annoeullin

📞 RECEPTION	+33 3 74 45 45 35
📞 TECHNICAL HOTLINE	+33 3 74 45 45 37

TIMCOD Île-de-France

10 A rue Blaise Pascal, Bâtiment C
78990 Élancourt

📞 RECEPTION	+33 1 77 04 86 26
📞 TECHNICAL HOTLINE	+33 1 77 04 86 30

TIMCOD Est

7 rue Icare
67960 Entzheim

📞 RECEPTION	+33 3 68 33 29 10
📞 TECHNICAL HOTLINE	+33 3 68 41 90 80

TIMCOD Ouest

7 bis rue Augustin Fresnel
44470 Carquefou

📞 RECEPTION	+33 2 28 00 99 99
📞 TECHNICAL HOTLINE	+33 2 28 00 99 84

TIMCOD Rhône-Alpes

40 route de Lyon, PA de Chambetière
69960 Corbas

📞 RECEPTION	+33 4 26 22 15 20
📞 TECHNICAL HOTLINE	+33 4 26 22 15 15

TIMCOD Sud-Ouest

3 impasse de los Appares
31790 Saint-Jory

📞 RECEPTION	+33 5 34 66 61 46
📞 TECHNICAL HOTLINE	+33 5 34 66 76 88

TIMCOD Sud-Est

545 rue François Hennebique, ZI Milles
13290 Aix-en-Provence

📞 RECEPTION	+33 4 42 60 78 78
📞 TECHNICAL HOTLINE	+33 4 42 60 78 76

PDF version of the page <https://www.timcod.fr/reparation/en/barcode-scanner-troubleshooting/unitech/ht730>, updated on 21 October 2026.

Need a technician? Contact TIMCOD

Scan the QR code or go to www.timcod.fr/contact · numbers of our 7 agencies on the last page

