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TROUBLESHOOTING GUIDE

Honeywell PF4i troubleshooting guide: errors, faults and fixes

Updated 21 October 2026 · By TIMCOD maintenance technicians · Source: official Honeywell documentation, Intermec EasyCoder PF4i user guides (IPL and Fingerprint versions) and the PF2i and PF4i Mid-Range Printer User's Manual (list at the end of the page)

In brief. The Honeywell PF4i, formerly the Intermec EasyCoder PF4i, is an industrial label printer for direct thermal or thermal transfer printing with a ribbon, at 203 dpi with a 104 mm print width, driven in the Fingerprint or IPL language. It signals stoppages with a message on its two-line display and with a red light. The causes most often cited in the Intermec documentation are media or ribbon that has run out, a raised printhead, an incorrectly set media type or a testfeed that needs redoing, and a dirty printhead. Honeywell classified the PF4i as end of service in December 2020 and names the PM43c as its replacement model. Click a question to open its entry.

- **A message is displayed** (Error 1005, Error 1027, Print Head UP...): find it in the [lookup table](#) and open the matching entry.
- **No message, but the print quality is poor:** start with the [testfeed and the LSS sensor](#), then check the [ribbon and labels](#) and the [print quality](#).
- **The problem keeps coming back:** the [preventive maintenance](#) section explains how it reduces this type of fault.

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Which error is my Honeywell PF4i displaying? Lookup by message and light

The PF4i displays its errors on its display, in English: an error number in the Fingerprint language, a short message in IPL. A red light signals the error. The table links each message documented by Intermec to its cause and to the entry that resolves it.

Message or state	Lights (Intermec documentation)	Likely cause	Entry
Error 1005 "Out of paper" · IPL: Paper out	—	Out of media: the last copy requested could not be printed	<u>Out of paper</u>
Error 1027 "Out of ribbon" · IPL: Ribbon out	—	Out of transfer ribbon	<u>Out of ribbon</u>
Error 1083 "Ribbon Low"	—	Ribbon almost used up (Low Diameter parameter enabled)	<u>Ribbon Low</u>
Error 1031 "Next label not found"	—	Last label printed, next label not found	<u>Next label not found</u>
Print Head UP/Press Feed (IPL)	—	Printhead lifted	<u>Printhead lifted</u>
Open&shut cutter (IPL)	—	Cutter error	<u>Cutter</u>
Paused (IPL)	—	Printer paused	<u>Pause</u>
Solid red error light	● Error (first version) or Status (PF2i/PF4i Mid-Range) solid red	Error detected by the printer	<u>Lights</u>

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Message or state	Lights (Intermec documentation)	Likely cause	Entry
Ready-to-Work light flashing	Ready-to-Work (blue) flashing	Initialising, waiting for external resources or error to be dealt with	Lights
Ready-to-Work light off	○ Ready-to-Work off	Setup mode, Information mode or firmware update	Lights

The Fingerprint codes come from the Intermec Fingerprint v8.00 tutorial and the Fingerprint version of the PF4i user guide; the IPL messages, from the “Display” section of the IPL version of the PF4i user guide; the lights, from the “Control Lamps” sections of these guides and “Understanding the LEDs” in the PF2i and PF4i Mid-Range manual. The Ready-to-Work light is blue: no colour dot is shown for it. The dash indicates that the documentation does not specify the state of the lights for that message.

Honeywell PF4i error messages: causes and solutions

The Intermec documentation for the PF4i describes Fingerprint errors 1005, 1027 and 1031 and the messages the display shows in IPL. For each one: the short answer, the cause and the steps to follow.

Why does my Honeywell PF4i display error 1005 “Out of paper”?

Message: **Error 1005** “Out of paper” (Fingerprint) or **Paper out** (IPL) · In IPL, continuous beep until reloading.

Short answer: The printer has run out of media: according to the Intermec guide, error 1005 indicates that the last copy requested could not be printed because the media has run out. Load a new roll, close the printer and press the Print button to feed the media and adjust the feed.

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LIKELY CAUSE

The Fingerprint version of the PF4i guide states that error 1005 “Out of paper” signals a copy not printed for lack of media, and that the correct media type must be selected for the printer to report this error correctly. In IPL, the display shows “Paper out” and the beep sounds until reloading begins.

WHAT TO DO

1. Open the media cover and turn the printhead lever clockwise to raise the printhead.
2. Remove the empty core, fit a new roll and adjust the edge guide so that the roll is flush with the centre section.
3. Feed the media through the print mechanism, push it towards the centre section, then turn the lever anticlockwise to lower the printhead.
4. Adjust the green edge guide, close the cover and press Print. Full details are given in the [loading labels](#) entry.
5. Check that the media type set (Media Type) matches the media loaded; if you have changed media, run a testfeed (see the [calibration](#) entry).

The Intermec Fingerprint tutorial states that once the cause has been dealt with, the error message is cleared by pressing one of the print or feed keys (Print, Feed).

Sources: EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) · User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · Intermec Fingerprint v8.00 Tutorial – Intermec Fingerprint v8.00 tutorial (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

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Why does my Honeywell PF4i display error 1027 or “Ribbon out”?

Message: **Error 1027** “Out of ribbon” (Fingerprint) or **Ribbon out** (IPL) · In IPL, continuous beep until reloading.

Short answer: The printer has run out of transfer ribbon. Load a new ribbon roll, ink side down, then check that the paper type is set to thermal transfer: Transfer in Fingerprint, TTR in IPL.

LIKELY CAUSE

The Intermec Fingerprint tutorial lists error 1027 “Out of ribbon” among the errors that can occur while printing or feeding the media. In IPL, the display shows “Ribbon out” and the beep sounds until reloading begins.

WHAT TO DO

1. Open the media cover and raise the printhead (lever clockwise).
2. Remove the used ribbon and the empty cores.
3. Fit the new roll on the supply hub, ink side facing down in the mechanism, then follow the [loading the ribbon](#) entry.
4. Check in Setup that Media > Paper Type is set to Transfer (Fingerprint) or TTR (IPL).

The Fingerprint guide also describes error 1083 “Ribbon Low”: it only appears if the Low Diameter parameter is enabled, which is not the case by default, and it is then reported every ten prints.

Sources: Intermec Fingerprint v8.00 Tutorial – Intermec Fingerprint v8.00 tutorial (Intermec Printer AB, 2003) · User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

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Why does my Honeywell PF4i display “Print Head UP” or refuse to print, with the printhead raised?

Message: **Print Head UP/Press Feed** (IPL).

Short answer: The printhead is raised. Lower it by turning the printhead lever anticlockwise, close the printer, then press Feed as the message instructs. In Fingerprint, if the printer refuses to print, the i key displays the cause.

LIKELY CAUSE

The IPL version of the PF4i guide associates the “Print Head UP/Press Feed” message with a raised printhead. The Fingerprint version cites a raised printhead and end of media as possible causes when the printer refuses to print a test label, and refers to the i key to identify them.

WHAT TO DO

1. Open the media cover and check that the media and, if there is one, the ribbon pass correctly under the printhead.
2. Turn the printhead lever anticlockwise to lower and engage the printhead.
3. Close the media cover.
4. In IPL, press Feed as the message requests.
5. In Fingerprint, if printing does not resume, press the i key to display the cause.

On the PF2i/PF4i Mid-Range model, a Head Lifted alert can be enabled on the Printer > Alerts page of the web home page, so that you are notified by e-mail or by SNMP trap.

Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

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Why does my Honeywell PF4i display error 1031 “Next label not found”?

Message: **Error 1031** “Next label not found” (Fingerprint).

Short answer: According to the Intermec guide, error 1031 indicates that the last label or ticket requested was printed, but that no next label was found because the media has run out. Reload the media and check that the media type set matches the media loaded.

LIKELY CAUSE

The Fingerprint version of the PF4i guide distinguishes error 1031, where the last label ordered was printed, from error 1005, where the last copy could not be printed. It states that the printer reports these two errors correctly only if the correct media type is selected.

WHAT TO DO

1. Reload the media (see the [loading labels](#) entry).
2. Check the media type set (Media Type): labels with gaps (Label w gaps), tickets with black marks (Ticket w mark), tickets with slots (Ticket w gaps), fixed-length or variable-length strip.
3. If you have changed the type or brand of media, run a testfeed (see the [calibration](#) entry).
4. If the printer still does not detect the labels, check the position of the LSS sensor and that its guides are clean (see the [LSS sensor](#) entry).

Sources: EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) · Intermec Fingerprint v8.00 Tutorial – Intermec Fingerprint v8.00 tutorial (Intermec Printer AB, 2003) (official documentation).



Calibration problems (testfeed): my Honeywell PF4i does not detect the labels

On the PF4i, calibration is done with the testfeed, which adjusts the label stop sensor (LSS). The Intermec guides also describe the position of this sensor, how to clean its guides and the causes of abnormal feeding.

How do I calibrate a Honeywell PF4i (testfeed)?

Symptoms: change of media type or brand, incorrect media feed.

Short answer: On the PF4i, calibration is done with a testfeed: the printer feeds blank labels while adjusting the label sensor (LSS) and locating the front edge of the labels. Intermec recommends it after a change of media type or brand, or when the media feeds incorrectly: press Shift and Feed at the same time.

LIKELY CAUSE

According to the Fingerprint version of the PF4i guide, the sensitivity of the label stop sensor (LSS) may need readjusting when you switch from one media to another, especially for labels whose liner is more or less transparent; this is what the testfeed does.

OFFICIAL CALIBRATION PROCEDURE (TESTFEED)

1. Load the media and check that the media type set (Media > Media Type) matches the media in use.
2. Press Shift (S) and Feed (F) at the same time: the printer feeds blank labels and adjusts the media feed.
3. The testfeed can also be started from the Testfeed menu in Setup, by pressing Enter, or with the Testfeed parameter on the printer's web home page (Web Shell).
4. If the media still does not feed correctly, check the position of the LSS sensor and clean the media guides (see the [LSS sensor](#) entry).

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The PF2i/PF4i manual refers to the keypad keys by letters: F for Feed, S for Shift, T to enter and exit Setup, E to confirm a choice.

Sources: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) (official documentation).

How do I adjust and clean the label sensor (LSS) on a Honeywell PF4i?

Symptoms: labels not detected or unexpected feeding, media with slots or black marks, irregularly shaped labels.

Short answer: The LSS sensor moves sideways across five fixed positions, from 3 to 20 mm from the inner edge of the media, and its two parts must be in the same position. If the printer feeds labels unexpectedly, Intermec also asks you to check and clean the sensor's transparent guides.

LIKELY CAUSE

The LSS detects the gaps or marks in the media through transparent guides. A position unsuited to the media, or guides obstructed by dust, stuck labels or adhesive, interfere with detection. For irregularly shaped labels, align the sensor with the front of the labels.

Caution: Do not use any chemical other than isopropyl alcohol. According to Intermec, it is highly flammable, moderately toxic and mildly irritating.

OFFICIAL PROCEDURES

1. Position: with a small screwdriver, push each part of the sensor inwards as far as it will go, then pull it out while counting the clicks. A hole in the lower plate makes it easier to reach the lower part.
2. Detection points from the inner edge of the media: 1 click = 3 mm, 2 = 8 mm, 3 = 12 mm, 4 = 16 mm, 5 = 20 mm. Place both parts in the same position.

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3. Cleaning: lift the inner part of the upper guide and pull it outwards to free it from the lower guide, without damaging the cable.
4. Tilt the upper guide upwards and clean the shaded areas with a cleaning card or a soft cloth soaked in isopropyl alcohol, without scratching the guides.
5. Reassemble the guide in reverse order, then run a testfeed (see the [calibration](#) entry).

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Why does my Honeywell PF4i feed labels abnormally?

Symptoms: incorrect media feed, labels incorrectly positioned.

Short answer: According to the Intermec guide, the characteristics of the media may have changed: press the Print button to run the feed adjustment again. Then check the Label rest dots and Media Type parameters and the position of the LSS, and clean the media guides.

LIKELY CAUSE

The troubleshooting table cites, in order: media whose characteristics have changed, an incorrect Label rest dots parameter, an incorrect Media Type parameter, an incorrect LSS position, dirty sensors, then faulty sensors.

WHAT TO DO

1. Press the Print button.
2. Check the Label rest dots and Media Type parameters in Setup.
3. Check the position of the LSS sensor and clean the media guides (see the [LSS sensor](#) entry).
4. Run another testfeed (see the [calibration](#) entry).

When to call a technician: if feeding is still abnormal after these checks, the guide points

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to faulty sensors, to be replaced by the service centre.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Ribbon, loading and label jam problems on a Honeywell PF4i

Loading media and ribbon, jams, blank labels, ribbon breaking or wrinkling: the procedures and solutions from the Intermec guides.

How do I load labels into a Honeywell PF4i?

Short answer: Open the media cover, raise the printhead with its lever, fit the roll against the centre section, feed the media under the printhead, lower the printhead and adjust the green edge guide. Close the cover and press Print to feed the media and adjust the feed.

LIKELY CAUSE

The Intermec manual describes several loading modes: tear-off, tear-off with quick-load guides, peel-off, cut-off (PF4i only, with the optional cutter) and external supply, for example fanfold paper placed behind the printer.

OFFICIAL PROCEDURE (TEAR-OFF MODE)

1. Open the media cover.
2. Turn the printhead lever clockwise to raise the printhead.
3. Remove the empty core from the supply hub.
4. Fit the new roll on the hub and adjust the edge guide so that the roll is flush with the centre section.

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5. Feed the media through the print mechanism and push it towards the centre section, as far as it will go.
6. Turn the lever anticlockwise to lower the printhead.
7. Adjust the green edge guide so that it guides the media with minimal play.
8. Close the media cover.
9. Press the Print button to feed the media and adjust the feed; tear off the media by pulling it downwards.

In Fingerprint, run a testfeed (Shift + Feed) after changing the media type or if the media feeds incorrectly. In IPL, the manual asks you to keep the label bearing the sensitivity number attached to the roll: this number is used to set the media sensitivity.

Source: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

How do I fit the ribbon on a Honeywell PF4i?

Short answer: Raise the printhead, fit the ribbon roll with the ink side facing down, pass it over the transparent upper LSS guide and attach it to an empty core placed on the rewind hub. Then set the paper type to Transfer (Fingerprint) or TTR (IPL).

LIKELY CAUSE

The PF4i prints either in direct thermal on heat-sensitive media or in thermal transfer with an inked ribbon, which gives a more durable print. The ribbon can be wound with the ink on the outside or on the inside; choose it according to the label material.

OFFICIAL PROCEDURE

1. Open the media cover and turn the printhead lever clockwise to raise the printhead.
2. If necessary, remove the used ribbon and the empty cores.
3. Slide the roll onto the supply hub so that the ink side faces down in the print mechanism.

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4. Pass the ribbon through the mechanism, over the transparent upper LSS guide, and pull out about 20 cm of leader.
5. Without letting go of the ribbon, turn the lever anticlockwise to engage the printhead and hold the ribbon in place.
6. Slide an empty core onto the rewind hub so that the ribbon winds on when the hub turns anticlockwise.
7. Raise the printhead to release the ribbon, then wind the ribbon on by hand until all the transparent leader has passed the printhead and the ribbon is taut.
8. Lower the printhead (lever anticlockwise) and close the media cover.
9. Set the paper type: press T to enter Setup, go to Media > Paper Type > Transfer (Fingerprint) or Media > Paper Type > TTR (IPL), press E, then T to exit.

Protect the media from dust and particles: according to Intermec, they degrade printing and cause unnecessary printhead wear.

Source: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

How do I clear a label jam in a Honeywell PF4i?

Symptoms: media jammed or wrapped around the platen roller.

Short answer: Switch off the printer, raise the printhead and remove the media. If it is wrapped around the platen roller, free it by hand without a sharp tool; only pull it out by force, turning the roller, after the printer has been off for at least one minute. Clean off the adhesive, reload and switch back on.

LIKELY CAUSE

The Intermec guide warns that turning the platen roller by pulling the media when the printer has only just been switched off can cause irreparable damage to the electronics.

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Caution: Always switch off the power before clearing a jam. The guide points out that isopropyl alcohol is highly flammable, moderately toxic and mildly irritating.

OFFICIAL PROCEDURE

1. Switch off the power to the printer.
2. Raise the printhead and remove the media.
3. If the media is wrapped around or stuck to the platen roller, remove it by hand, without a sharp tool and avoiding turning the roller.
4. If you have to pull the media out by force while turning the roller, wait until the printer has been switched off for at least one minute.
5. Cut off the damaged or creased part of the media.
6. Look for traces of adhesive in the mechanism and clean them off with a cleaning card or a cotton swab soaked in isopropyl alcohol.
7. Reload the media (see the [loading labels](#) entry), switch the printer back on and readjust the feed with the Feed/Pause button.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Why does my Honeywell PF4i produce blank labels in thermal transfer mode?

Symptoms: nothing appears on the label even though a ribbon is fitted.

Short answer: The Intermec guide states that the ink side of the ribbon is not facing the media. Reload the ribbon so that the ink side faces down in the print mechanism.

LIKELY CAUSE

The troubleshooting table attributes the absence of printing in thermal transfer to a ribbon whose ink side is not facing the media.

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WHAT TO DO

1. Open the media cover and lift the printhead.
2. Remove the ribbon and refit it with the ink side facing down, following the [loading the ribbon](#) entry.
3. Check that the paper type is set to Transfer (Fingerprint) or TTR (IPL).

Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

Why does the ribbon break on my Honeywell PF4i?

Symptoms: the transfer ribbon breaks during printing.

Short answer: First reload the ribbon so that it is correctly fitted. Then check that the media type setting (media grade) is suitable, and clean the printhead. If the ribbon still breaks, the Intermec guide points to a fault in the printhead energy control.

LIKELY CAUSE

The troubleshooting table cites, in order: an incorrectly fitted ribbon, an incorrect media type setting, then faulty energy control.

WHAT TO DO

1. Reload the ribbon (see the [loading the ribbon](#) entry).
2. Check the media type setting (Paper Type) and correct it if necessary.
3. Then clean the printhead (see the [printhead cleaning](#) entry).

When to call a technician: if the ribbon still breaks with correct loading and settings, the guide points to faulty energy control, to be adjusted by the service centre.

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Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Why does the ribbon on my Honeywell PF4i wrinkle?

Symptoms: creases in the transfer ribbon.

Short answer: According to the Intermec guide, the front ribbon break shaft may be misaligned, the edge guide incorrectly set or the printhead pressure too high. Before adjusting the break shaft, rule out the other causes.

LIKELY CAUSE

The troubleshooting table cites an incorrectly set ribbon break shaft, a badly adjusted edge guide and excessive printhead pressure. The front break shaft must be parallel to the printhead and the ribbon hubs; its adjustment screw is located just behind it.

WHAT TO DO

1. Check the setting of the media edge guide (see the [loading labels](#) entry).
2. If the printhead pressure is too high, reduce it (see the [printhead pressure](#) entry).
3. Break shaft: if the ribbon tends to slide outwards, gently turn the adjustment screw clockwise (fw mark) to move the outer end of the shaft forwards.
4. If the ribbon tends to slide inwards, turn the screw anticlockwise (bw mark) to move the outer end of the shaft backwards.

The guide asks you to make sure that no other cause explains the creases before adjusting the break shaft.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Several of these faults involve the ribbon or labels used. TIMCOD, [Honeywell reseller](#), supplies [labels](#), [thermal transfer ribbons and printheads](#) for thermal printers (pages in French).

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Faded, too dark or incomplete print on a Honeywell PF4i: what should I do?

The troubleshooting table in the Intermec guide classifies print defects by symptom, giving for each one the possible causes and the remedy: media type setting, contrast, cleaning, pressure, then replacement of parts.

Why does my Honeywell PF4i print faintly, and how do I clean its printhead?

Symptoms: weak print over the whole label.

Short answer: For weak print, the Intermec guide cites an incorrect media type setting, contrast set too low, printhead pressure too low or a worn printhead. It also asks you to clean the printhead every time you change media, with a cleaning card slid under the printhead.

LIKELY CAUSE

The troubleshooting table attributes weak print, in order, to an incorrectly set media type (media grade), contrast set too low, printhead pressure too low, a worn printhead, then an incorrect printhead voltage.

Caution: Never use a sharp tool to remove stuck labels. The guide points out that isopropyl alcohol is highly flammable, moderately toxic and mildly irritating.

WHAT TO DO (AND OFFICIAL CLEANING PROCEDURE)

1. Check the media type setting (Paper Type) and correct it if necessary.
2. Increase the contrast if it is too low: it can be set from -10% to +10% in 2% steps and returns to 0% every time the paper type is changed.
3. To clean the printhead, open the media cover, raise the printhead (lever clockwise) and remove the media and ribbon.
4. Take the cleaning card out of its envelope and read the warning text printed on it.

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5. Slide most of the card under the printhead, engage the printhead, then pull the card out while raising the printhead.
6. Wait about 30 seconds for the liquid to dissolve the residue, then repeat. If necessary, start again with a new card.
7. Let it dry before reloading the media and ribbon.
8. If the print is still faded, increase the printhead pressure (see the [printhead pressure](#) entry), then replace the printhead if it is worn (see the [printhead replacement](#) entry).

When to call a technician: if the print is still faded after these adjustments, the guide points to an incorrect printhead voltage, corrected by the service centre replacing the CPU board.

For adhesive residue on the platen roller or the tear bar, the guide recommends a cotton swab soaked in isopropyl alcohol. If the print is fainter on one side only, see the pressure arm adjustment in the [printhead pressure](#) entry.

Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) (official documentation).

Why does my Honeywell PF4i print too dark or smudge the print?

Symptoms: print too dark over the whole label, smudging.

Short answer: Check the media type setting, then reduce the contrast and, if necessary, the printhead pressure. If the defect persists, the Intermec guide points to an incorrect printhead voltage or faulty energy control.

LIKELY CAUSE

For print that is too dark and for smudging alike, the troubleshooting table cites: an incorrectly set media type, contrast set too high, printhead pressure too high; then an incorrect printhead voltage (dark print) or faulty energy control (smudging).

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WHAT TO DO

1. Check the media type setting (Paper Type) and correct it if necessary.
2. Reduce the contrast if it is too high.
3. Reduce the printhead pressure if it is too high (see the [printhead pressure](#) entry).

When to call a technician: if the print is still too dark or smudged after these adjustments, the guide points to an incorrect printhead voltage or faulty energy control, corrected by the service centre replacing the CPU board.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Why does my Honeywell PF4i leave white lines or faint areas on the labels?

Symptoms: vertical white lines, dark lines along the feed direction, weak areas, part of a dot line missing.

Short answer: The Intermec guide first cites a dirty printhead: clean it. If dots are still missing, the printhead is faulty and must be replaced.

LIKELY CAUSE

According to the troubleshooting table: vertical white lines come from a dirty printhead, missing dots from a faulty printhead, dark lines along the feed direction from foreign matter on the printhead. Weak areas come from particles on the media, a poorly matched or poor-quality media and ribbon combination, or a worn printhead or platen roller. A large part of a dot line missing comes from a faulty printhead or a faulty strobe signal.

WHAT TO DO

1. Clean the printhead (see the [printhead cleaning](#) entry).
2. For weak areas, clean or replace the media, and use matched, good-quality media and ribbon.

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3. If dots are still missing, replace the printhead (see the [printhead replacement](#) entry).

When to call a technician: if the platen roller is worn or the strobe signal is faulty, the guide refers you to the service centre.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

Why is the print on my Honeywell PF4i cut off at the inner edge or compressed?

Symptoms: inner edge of the print missing, text or barcode squashed.

Short answer: If the inner edge of the print is missing, realign the media, put the small core and its holder in the lower position, then increase the X-start parameter. If the text or barcode is compressed, the Intermec guide asks you to reduce the print speed.

LIKELY CAUSE

For a missing inner edge, the troubleshooting table cites: misaligned media, the small core and its holder left in the upper position, or an X-start parameter set too low. For compressed text or barcodes: too high a speed for a large media roll.

WHAT TO DO

1. Realign the media by pushing it against the centre section (see the [loading labels](#) entry).
2. If the small core and its holder are in the upper position, put them in the lower position.
3. Increase the X-start parameter; it can be set, among other places, on the Printer > Media page of the printer's web home page.
4. If the content is compressed, reduce the print speed (Printer > Print Engine page of the web home page).

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Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

Honeywell PF4i printhead: pressure, pressure arm and replacement

The Intermec guide describes how to adjust the printhead pressure and the pressure arm, and how the user can replace the printhead.

How do I adjust the printhead pressure and the pressure arm on a Honeywell PF4i?

Symptoms: thicker or thinner media, print fainter on one side.

Short answer: The printhead pressure is set at the factory; the Intermec guide provides for changing it with the adjustment screw for thicker or thinner media. If the print is fainter on one side, it is the pressure arm that needs centring on the media.

LIKELY CAUSE

The printer is set at the factory for full-width media. According to the troubleshooting table, print that is weaker on one side comes from uneven printhead pressure, corrected by aligning the pressure arm.

Caution: Do not use more pressure than necessary: according to the guide, excessive pressure accelerates printhead wear and shortens its life.

OFFICIAL PROCEDURES

1. Printhead pressure: with a flat-blade screwdriver, turn the adjustment screw clockwise to increase the pressure (+) and anticlockwise to reduce it (-).

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2. Print a few test labels and check the result: more pressure generally gives darker print. Repeat until you get a correct result.
3. To return to the factory setting, tighten the screw fully (+), then loosen it by four full turns (-).
4. Pressure arm: loosen the slotted screw that holds the pressure arm.
5. Move the arm inwards or outwards until the arrow at its end is centred on the media, pushing it near the screw rather than by its end.
6. If it resists, raise the printhead and pull the printhead bracket away from the arm's magnet. Then tighten the screw again to lock the arm.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

How do I replace the printhead on a Honeywell PF4i?

Short answer: With the printer switched off, raise the printhead, remove the media and ribbon, pull the printhead bracket away from the pressure arm magnet, disconnect the two cables and fit the new printhead. The Intermec guide states that the firmware detects the new printhead only after a restart.

LIKELY CAUSE

The troubleshooting table leads to replacing the printhead when it is worn (weak print, weak areas) or faulty (missing dots).

Caution: The power must be switched off while the printhead is being replaced.

OFFICIAL PROCEDURE

1. Switch off the power and open the side door (media cover).
2. Turn the printhead lever clockwise to raise the printhead, then remove the media and ribbon.

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3. Pull the printhead bracket away from the pressure arm magnet.
4. Detach the printhead bracket from the print mechanism and pull the printhead out as far as its cables allow.
5. Disconnect the cables by pulling on the connectors, not on the cables; the inner connector has a lock.
6. Connect the two cables to the new printhead, then reassemble in reverse order, checking that the cables run freely.
7. Load the media and ribbon, then turn the lever anticlockwise so that the magnet engages the printhead bracket.
8. Switch the printer back on: the new printhead is detected only at restart.

Source: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) (official documentation).

TIMCOD supplies [printheads for thermal printers](#) (page in French).

My Honeywell PF4i is not communicating: Ethernet, Wi-Fi, USB and serial port

The PF4i has an RS-232 serial port, a USB port, an Ethernet port and, as options, an 802.11b/g radio and an IEEE 1284 parallel interface.

Why doesn't my Honeywell PF4i get an IP address on the Ethernet network?

Symptoms: printer cannot be reached, Ready-to-Work light flashing for a network error.

Short answer: Check that the network type is set to Ethernet and that the cable is connected, then switch the printer off and on again: it then obtains its address via DHCP+BOOTP. If no address is assigned, or if the Ready-to-Work light flashes to

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signal a network error, Intermec asks you to correct the settings with PrintSet.

LIKELY CAUSE

When Ethernet is selected as the network type, the printer automatically obtains an IP address via DHCP+BOOTP at start-up. A fixed address is set with Fingerprint or IPL commands sent through the serial port.

OFFICIAL PROCEDURE

1. Press T, go to Setup > Network > Network Type > Ethernet, then press T to exit.
2. Connect the network cable to the Ethernet port on the back plate.
3. Switch the printer off and on again.
4. Press I to switch to Information mode: the display scrolls through the interface information every five seconds; note the IP address shown under I/O net1. The Network Info test label also shows it.
5. Enter this address in a browser to open the printer's home page, logging in with the printer's administrator account (see the Intermec manual).
6. If no IP address is assigned, or if the Ready-to-Work light flashes to signal a network error, correct the network settings with the PrintSet utility through the serial port.

Source: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

How do I connect a Honeywell PF4i over Wi-Fi?

Short answer: The PF4i must be fitted with the optional 802.11b/g radio. The Intermec manual recommends configuring it with the PrintSet utility through the serial port: add the printer with the Add Printer wizard, then run the Wireless Setup Wizard to enter the network and security settings.



LIKELY CAUSE

The 802.11b/g radio supports no authentication, WEP (64 and 128-bit), WPA and WPA2 Personal, and WPA and WPA2 Enterprise (802.1x with PEAP, TTLS, LEAP or EAP-FAST). The manual assumes that the wireless network and access points are already installed.

OFFICIAL PROCEDURE (PRINTSET)

1. Download and install PrintSet on a Windows or Linux PC.
2. Connect the printer to the PC with the serial cable and, if necessary, match the PC's serial port parameters to those of the printer.
3. Start PrintSet and click Add Printer in the General Tasks area; follow the wizard until the printer has been added.
4. In the Printer Tasks area, click Wireless Setup Wizard and follow the wizard to enter the wireless network and security parameters.
5. Check that the printer is connected to the access point and has obtained an IP address.

If you use certificates, the manual asks you to test the connection without a certificate first, then transfer the certificate (PEM, DER or PKCS #12 format) once this test has succeeded. Configuration is also possible with Fingerprint or IPL commands from a serial terminal.

Source: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

Why won't my Honeywell PF4i communicate over USB or through the serial port?

Short answer: For USB, install the Intermec InterDriver driver before connecting the cable; no communication parameters need setting, but PrintSet does not work over USB. Through the serial port, the PC settings must match those of the printer: 9600 baud, 8 data bits, no parity, 1 stop bit by default.

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LIKELY CAUSE

The Intermec manual requires InterDriver to be installed before the USB connection is made and states that PrintSet communicates only over serial, Ethernet or 802.11. Over serial, communication fails if the PC port parameters differ from those of the printer.

WHAT TO DO

1. USB: install InterDriver on the PC, then connect the USB type B connector at the back of the printer to the PC.
2. Intermec recommends connecting only one printer per PC, either directly or through a hub.
3. Serial: connect the RS-232 cable supplied to the back of the printer and to a COM port on the PC.
4. Set the PC's serial port to match the printer: 9600 baud, 8 bits, no parity, 1 stop bit; in Fingerprint, flow control is disabled by default.

When to call a technician: the PF4i's IEEE 1284 parallel interface is an option that must be installed in the printer by an authorised service technician.

Source: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

Cutter and peeling on a Honeywell PF4i: “Open&shut cutter” and LTS sensor

The cutter (cut mode) and the label taken sensor (LTS) for peel-off mode are options; here are their message and the instructions in the Intermec guides.

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Why does my Honeywell PF4i display “Open&shut cutter”?

Message: `Open&shut cutter` (IPL).

Short answer: The IPL version of the PF4i guide associates this message with a cutter error: open and then close the cutter, as the message instructs. A switch prevents the cutter from operating when it is open. Also check the media: the cutter cuts paper from 60 to 175 µm and must never cut through the labels.

LIKELY CAUSE

The automatic cutter is an option on the PF4i. It cuts non-adhesive continuous media or, for self-adhesive labels, only the liner between the labels. According to the Fingerprint guide, a switch prevents it from operating in the open position.

Caution: The cutter must not cut through the labels: according to Intermec, the adhesive sticks to the blades and can damage the cutter. Switch off the printer before opening the cutter to reload the media.

WHAT TO DO

1. Open the cutter, then close it while holding the media taut.
2. If you need to reload the media in cut-off mode, first switch off the printer, open the cutter and the media cover, feed the media through the mechanism and the cutter, close the cover and then the cutter while holding the media taut, and press Print.
3. Check that the media is paper of 60 to 175 µm and that the cutter cuts only the liner between the labels.

On the PF2i/PF4i Mid-Range model, a Cutter Error alert can be enabled on the Printer > Alerts page of the web home page. The label taken sensor (LTS) cannot be used with the cutter.

Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) ·

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PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

Why doesn't my Honeywell PF4i print the next label in peel-off mode?

Symptoms: in peel-off mode, printing waits for the previous label to be removed.

Short answer: With the optional label taken sensor (LTS), the printer holds back the next copy in a batch until the current label has been removed. Remove the label; if the sensor does not respond correctly, recalibrate the LTS from Setup.

LIKELY CAUSE

The Intermec manual explains that the LTS holds back the next copy until the current label has been removed. According to the Fingerprint guide, its sensitivity may need adjusting to suit the ambient light and the reflectivity of the back of the liner; its menus only appear if the sensor is installed.

WHAT TO DO

1. Remove the printed label.
2. To calibrate the LTS, press T to enter Setup, then go to Print Defs > LTS > LTS Adjust (Fingerprint) or to Configuration > LTS Calibration and press E (IPL).
3. Press E to start the LTS self-calibration; remove the test label when the printer asks you to, then press E.
4. Press T to exit Setup, then press Print to feed the media and adjust the feed.

Peel-off mode accepts only self-adhesive labels on a liner and cannot be used with the quick-load guides; registration may be limited for labels shorter than 25 mm. On the PF2i/PF4i Mid-Range model, a Label Not Taken alert (Fingerprint, with LTS) can be enabled on the Printer > Alerts page.

Sources: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) (official documentation).

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Resetting the Honeywell PF4i

Returning to the default configuration, following the procedure in the Intermec guide.

How do I return a Honeywell PF4i to its default configuration?

Short answer: On a PF4i running Fingerprint with the Intermec Shell start-up program, choose Default Setup in the Shell menu and confirm with Enter at the “ARE YOU SURE?” prompt: all parameters return to their default values.

LIKELY CAUSE

According to the Fingerprint version of the PF4i guide, the Default Setup function in Intermec Shell resets all configuration parameters to their default values, listed in the “Setting Up the Printer” chapter of the guide.

OFFICIAL PROCEDURE (INTERMEC SHELL)

1. Switch on the printer: if Intermec Shell is the start-up program, the display shows “ENTER=SHELL” with a 5-second countdown.
2. Open Intermec Shell: for access to Intermec Shell, this entry refers you to the Fingerprint version of the PF4i guide (“Intermec Shell Startup Program” chapter).
3. Select DEFAULT SETUP.
4. At the “ARE YOU SURE? YES=ENTER/NO=ESC” prompt, press Enter: the display shows “DEFAULT SETUP PERFORMED”.

After returning to the default values, check the paper type and the media type, then run a testfeed (see the [calibration](#) entry).

Source: EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) (official documentation).

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Other questions about the Honeywell PF4i: lights and pause

What the control panel lights mean and how to resume a paused print job, based on the Intermec documentation.

What do the lights on my Honeywell PF4i mean?

Lights: Power, Status and Ready-to-Work (PF2i/PF4i Mid-Range) or Power, Ready/Data and Error (first version).

Short answer: Power green: printer switched on. Status (or Ready/Data) solid green: ready; flashing green: communication in progress. A solid red light (Status or Error) signals an error. On recent PF4i printers, the blue Ready-to-Work light is solid during operation, flashes at start-up, while waiting for external resources or when there is an error to deal with, and goes off in Setup mode, in Information mode or during a firmware update.

LIKELY CAUSE

The 2003 PF4i guides describe three lights: Power, Ready/Data and Error. The PF2i/PF4i Mid-Range manual describes Power, Status and the blue Ready-to-Work light. In all cases, the message shown on the display specifies the error.

WHAT TO DO

1. If a red light is on or the Ready-to-Work light is flashing, read the message displayed and find it in the [lookup table](#).
2. Press the i key (I) to display error messages, the Ready-to-Work status and information about the communication channels; scroll through them with the < and > keys.
3. If the Ready-to-Work light is off because you are in Setup, press T to exit.

The printer also beeps: in IPL, a continuous beep signals that the media or ribbon has run out until it is reloaded; in Fingerprint, a beep accompanies errors.

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Sources: PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) · User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003) (official documentation).

Why does my Honeywell PF4i display “Paused” and stop printing?

Message: **Paused** (IPL).

Short answer: The print job is paused. According to the Intermec guides, the large button on the front (Print or Feed/Pause depending on the version) pauses a print job, and the Pause key (P) pauses and resumes printing.

LIKELY CAUSE

The IPL version of the PF4i guide associates the “Paused” message with the empty or paused state. Pressing the front button during printing pauses the job.

WHAT TO DO

1. Press the Pause key (P) to resume printing.
2. If the message persists, check that there is media left in the printer (see the [out of media](#) entry).

On the PF2i/PF4i Mid-Range model, the Pause + Shift combination (P + S) stops a Fingerprint application, and a Pause Mode alert can be enabled on the Printer > Alerts page of the web home page.

Sources: User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003) · PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014) (official documentation).

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When should you call a technician for a Honeywell PF4i?

The entries above first suggest reloading, adjusting, cleaning or running a testfeed. In the following cases, the Intermec documentation refers you to the service centre. Honeywell classified the PF4i as end of service in December 2020: it no longer provides technical support or maintenance for this model.

- **Media feed still abnormal:** faulty sensors, to be replaced.
- **Ribbon breaking despite correct loading:** faulty energy control.
- **Faded print despite the adjustments:** incorrect printhead voltage, CPU board to be replaced.
- **Print too dark or smudged despite the adjustments:** incorrect printhead voltage or faulty energy control, CPU board to be replaced.
- **Weak areas or incomplete dot line:** worn platen roller or faulty strobe signal.
- **IEEE 1284 parallel interface:** option to be installed by an authorised service technician.

Avoiding recurring faults on the Honeywell PF4i: preventive maintenance

Several entries in this guide point to sensors that are badly positioned or dirty, a printhead or platen roller that needs cleaning, or unsuitable settings or consumables. These are exactly the points a preventive maintenance visit checks before they cause a breakdown.

TIMCOD preventive maintenance is part of the through-life maintenance (MCO). TIMCOD provides for your fleet (page in French): scheduled preventive visits by certified technicians, with a detailed report. What it brings to a PF4i fleet:

Fewer breakdowns, less downtime

Worn parts detected in time

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Fewer production interruptions caused by label printers.

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Printhead, rollers and sensors cleaned and checked at every visit.

Longer service life

A well-maintained, properly adjusted printer lasts longer.

Print quality maintained

Legible barcodes, with darkness and printhead pressure suited to your consumables.

Fewer emergency call-outs

Incidents are handled during scheduled visits rather than as emergency repairs.

Controlled maintenance costs

A predictable budget instead of unplanned repairs.

Specialist Honeywell technicians

Support from teams who know your equipment.

In addition, TIMCOD corrective maintenance includes phone support (hotline), repair to working order, express exchange and, as an option, SWAP. Maintenance contracts come in three levels (Essentiel, Confort, Premium).

Honeywell PF4i troubleshooting: frequently asked questions

What does error 1005 mean on a Honeywell PF4i?

Error 1005 “Out of paper” indicates that the last copy requested could not be printed because the media has run out; in IPL, the display shows Paper out. Load a new roll, close the printer and press the Print button to feed the media and adjust the feed. [See the](#)

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[detailed entry.](#)

What does error 1027 mean on an Intermec PF4i?

Error 1027 “Out of ribbon” (Ribbon out in IPL) signals that the printer has run out of transfer ribbon. Load a new ribbon roll, ink side down, and check that the paper type is set to Transfer in Fingerprint or TTR in IPL. [See the detailed entry.](#)

What does error 1031 Next label not found mean on a PF4i?

According to the Intermec guide, error 1031 indicates that the last label requested was printed, but that no next label was found because the media has run out. Reload the media and check that the media type set matches the media loaded. [See the detailed entry.](#)

How do I calibrate a Honeywell PF4i?

On the PF4i, calibration is done with a testfeed: press Shift and Feed at the same time, and the printer feeds blank labels while adjusting the label sensor (LSS). Intermec recommends it after a change of media type or brand, or when the media feeds incorrectly. [See the detailed entry.](#)

What should I do when a PF4i displays Print Head UP?

The printhead is raised. Lower it by turning the printhead lever anticlockwise, close the printer, then press Feed as the message instructs. [See the detailed entry.](#)

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How do I clean the printhead on an Intermec PF4i?

Raise the printhead and remove the media and ribbon. Slide a cleaning card under the printhead, engage the printhead, pull out the card, wait about 30 seconds and repeat. Let it dry before reloading; Intermec recommends this cleaning every time you change media. [See the detailed entry.](#)

How do I reset a Honeywell PF4i to its default configuration?

On a PF4i running Fingerprint with Intermec Shell, choose Default Setup in the Shell menu and confirm with Enter at the ARE YOU SURE? prompt: all parameters return to their default values. For access to Intermec Shell, refer to the Fingerprint version of the PF4i user guide. [See the detailed entry.](#)

Is the Honeywell PF4i still supported by Honeywell?

No. Honeywell classified the PF4i as end of service in December 2020, after production ended in June 2016, and names the PM43c as its replacement model. The Intermec user guides remain the reference for troubleshooting it.

Sources consulted

All the causes, procedures and messages in this guide come from the official Intermec user guides for the PF4i, the Intermec Fingerprint tutorial and the Honeywell pages below, consulted on 20 October 2026.

- User's Guide EasyCoder PF4i Bar Code Label Printer (IPL Version) – Intermec EasyCoder PF4i user guide, IPL version (Intermec Printer AB, 2003): chapters 1 to 11 and appendix A **official**

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- EasyCoder PF4i Compact Industrial User's Guide (Fingerprint Version) – Intermec EasyCoder PF4i user guide, Fingerprint version (Intermec Printer AB, 2003): chapters 1 to 10 (partial troubleshooting table) **official**
- Intermec Fingerprint v8.00 Tutorial – Intermec Fingerprint v8.00 tutorial (Intermec Printer AB, 2003): chapters 1 to 4 **official**
- PF2i and PF4i Mid-Range Printer User's Manual – Intermec PF2i and PF4i user's manual, version 003 (1/2014): chapters 1 to 3 **official**
- [Discontinued Productivity Products | Honeywell](#) [↗](#) – Honeywell discontinued products page (Discontinued Printers table) **official**
- [Brady Intelligent Productivity Solutions | Support](#) [↗](#) – Honeywell PSS / Brady Support page **official**

Chapter 4 (error messages, troubleshooting, reset, cleaning) and the appendices of the PF2i and PF4i Mid-Range manual (beyond about pages 70 to 85), chapters 11 and 12 of the Fingerprint version of the PF4i guide, the Honeywell knowledge base articles on the PF4i (“How to perform TESTFEED Label Calibration on my PF, PM4i, PX (Fingerprint)”, “How to Select the correct firmware for PF2i PF4i PM4i PX4i & PX6i printers?”, “PF2i and PF4i Liner Takeup Assembly”) and the Fingerprint and IPL command reference manuals were not consulted for this guide and are not cited. If the fault falls under these documents, refer to the manufacturer's documentation or ask the TIMCOD technicians.

See also

- [All Honeywell printer troubleshooting guides](#) (PM43, PX6i, MP Compact4 Mark III, MP Nova, PC23d, PC42, PC43, PD43, PD45S, PM23c, PM45 and PM45c, PX45 and PX65, PX940, RP2 and RP4)
- [Maintenance and repair of Honeywell printers](#)
- [All printer troubleshooting guides, all brands](#)
- [Through-life maintenance \(MCO\): preventive and corrective maintenance](#) (in French)
- [TIMCOD, Honeywell reseller](#) (in French)
- [Consumables for thermal printers: labels, thermal transfer ribbons, printheads](#) (in French)
- [Printer cleaning kits](#) (in French)

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69960 Corbas

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🔧 TECHNICAL HOTLINE	+33 4 26 22 15 15

TIMCOD Sud-Ouest

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📞 RECEPTION	+33 5 34 66 61 46
🔧 TECHNICAL HOTLINE	+33 5 34 66 76 88

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🔧 TECHNICAL HOTLINE	+33 4 42 60 78 76

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